

# Office of Rail Transport

<https://utk.gov.pl/en/the-office-1/contact/19647,Contact-page.html>  
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 [Head Office](#)

 [Points of interest](#)

 [Regional Offices](#)

## HEAD OFFICE

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Opening hours: Monday - Friday 8:15 a.m. - 4:15 p.m.

## RAILWAY PASSENGERS' RIGHTS HOTLINE

+48 22 460 40 80 - available on working days from 8:15  
a.m. to 4:15 p.m

[www](#) for passengers (in Polish)

## POINTS OF INTEREST

Safety Management System, Maintenance Management System, Railway vehicles maintenance system documentation, Safety monitoring

Authorization for placing in service of railway vehicles and subsystems, Interoperability, Registration of rail vehicle in EVR, Bodies authorised to conduct product examinations

Licensing of train drivers

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Licensing of railway undertakings, Providing statistical figures Phone: +48 22 749 15 50  
 e-mail: [utk@utk.gov.pl](mailto:utk@utk.gov.pl)  
 Assessment of cabotage influence on public services Phone: +48 22 749 14 90  
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 Supervision over railway traffic safety Phone: +48 22 749 14 40  
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 Irregularities in railway traffic safety Phone: +48 22 749 15 85  
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## REGIONAL OFFICES



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Kraków	ul. Halicka 9 31-036 Kraków	+48 12 350 96 10	+48 12 350 96 11	<a href="mailto:utko3@utk.gov.pl">utko3@utk.gov.pl</a>
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